

Quality Policy

At TCG – Trades, Construction & Maintenance Pty Ltd, we are committed to delivering excellence through a proactive, company-wide focus on quality, guided by the principles of ISO 9001:2015.

Achieving high standards requires effective planning, individual accountability, and continuous improvement across all operations.

Every employee and subcontractor is responsible for the quality of their work and for actively contributing to quality planning and improvement initiatives.

We are dedicated to identifying and resolving issues promptly to prevent recurrence, and to maintaining a responsive, evolving quality management system that meets client expectations and supports our organisational goals.

Management ensures a supportive environment for quality achievement, and this policy is reviewed annually to remain current and effective.

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